

# ABOUT RTA 8

Some riders have disabilities, including impaired vision. Everyone deserves accessible transportation, and you are providing a great service to our communities.

Learning to help guide riders with a vision impairment may seem daunting. The tips in this brochure will help you develop confidence in better assisting these riders.

Thank you for your kindness and willingness to serve!



# LEARN MORE

**AMERICAN FOUNDATION FOR THE  
BLIND**  
[WWW.AFB.ORG](http://WWW.AFB.ORG)

**FIGHTING BLINDNESS**  
[WWW.FIGHTINGBLINDNESS.IE](http://WWW.FIGHTINGBLINDNESS.IE)

**VISIONAWARE**  
[WWW.VISIONAWARE.COM](http://WWW.VISIONAWARE.COM)

# RTA

## QUESTIONS OR CONCERNS?

**CONTACT US:**  
**(563) 588-4592**  
**1-800-839-5005**  
**(Relay Iowa: 711)**

# RTA



**ASSISTING RIDERS WITH  
IMPAIRED VISION**

# INTRODUCTIONS

## OFFERING YOUR ARM TO GUIDE THE RIDER

Touch the back of your hand to the rider's hand.

Here's the back of my hand. Please grip my arm above the elbow.

# SEATING

## ENTERING A CAR

Instruct the rider to place their hand on the roof of the car above the door.

Now you know you're facing the, front of the car .. Go ahead and sit down when you're ready, and I'll tell you when I close the door.

# STEPS & STAIRS

## APPROACHING STAIRS

We're approaching steps going up/ down. I'll step at the edge of the stairs, then you come level to my side.

## GOING UP/DOWN STAIRS

There's a handrail on your right. I'll go first and stay one step ahead. I'll stop when I get to the bottom.

# BASIC NAVIGATION

## NARROW SPACES

It's narrow here. Keep holding my arm and walk directly behind me.

## ASSISTING WITH SEATING

Place the rider's hand on the back of the chair or bus seat.

Here's your seat. I've placed your hand on the back of the chair.

# DOORS

## APPROACHING DOORS

You should be on the side closest to the doorknob. Switch arms if needed.

There's a door ahead of us. I'll open it.

## TURNING AROUND

We need to turn around. Let's face each other and you grab my other arm.

